

Mathias Bäuerle is now offering a remote control module

MB Bäuerle, the manufacturer of automated folding machines and inserting systems, is now offering a software module for the remote control of some of its products. With this new function, the MB service technician can log in the MB Bäuerle folding machine by means of the internet. The requirements for this are an internet connection and the machine control via touch screen. When he needs help, the operator activates the „Click'n'Fix“ option to enable the MB service technician to make a connection to the machine. The technician in the service centre sees on his screen the actual size of the touch screen of the customer's folding machine.

Thus the present status of the machine can be visualised from the factory and possible malfunctions can be eliminated. The operator is able to watch the individual steps on the display of his folding machine. Additional explanations by phone are possible, making the handling of the machine even easier for the operator. It is possible to support the customer during complicated folding processes, because all fold plate and roller settings can be monitored and adapted by means of the remote control. The customer benefits from the new remote control because downtimes are reduced and the service technician is spared long journeys to the customer site.



Touch screen display in activated remote control mode of the fully automatic folder prestigeFOLD NET 38.